

30 April 2020

Putting Patients' Health first

1. It will be the responsibility of the clinician in attendance at each clinical session to ensure that the health of the patient is made the first concern for all staff.
2. All Covid-19 protocols and other current practice policies must be adhered to.
3. Only one patient at a time to be allowed in the waiting area. Patients should be placed in a separate room upon arrival to minimise any chances of contact with casual patients coming in to obtain prescriptions. The over-riding principle is for no two patients to be in visual contact of each other on the premises.
4. Where possible we will deliver prescriptions to the pharmacy for patients using the pharmacy secure protocol to minimise patient journeys.
5. Where appropriate the practice will provide patients with PPE as per PHE guidelines and local best practice rules.
6. All patients will be provided with virucidal hand cleanser on arrival and departure.
7. Clinicians and support staff will wear PPE in keeping with PHE guidelines and best practice local protocols.
8. From time to time, certain patients will be shielding yet need to seek medical care. This should be relayed to the lead clinician who will take appropriate protective measures in each circumstance which will be communicated to the entire team and will personally oversee implementation.
9. All members of staff should use patient contact opportunities to promote health by reinforcing government guidance on Covid-19.

To be reviewed 30 May 2020